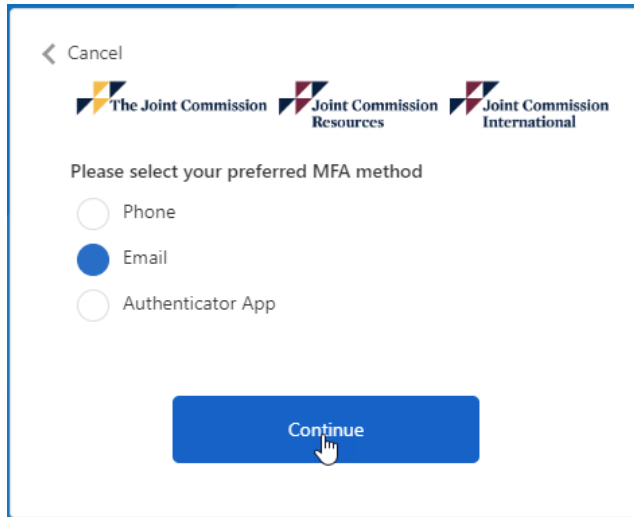


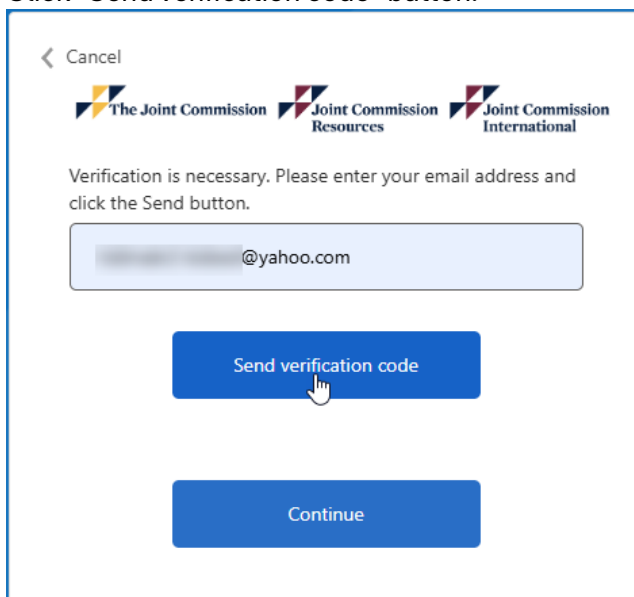
Multifactor Authentication Email Instructions

Email



A screenshot of a mobile application interface for Multifactor Authentication (MFA). At the top left, there is a back arrow and the word "Cancel". Below this are three logos: "The Joint Commission", "Joint Commission Resources", and "Joint Commission International". The main text reads "Please select your preferred MFA method". There are three radio button options: "Phone", "Email" (which is selected with a blue dot), and "Authenticator App". At the bottom center, there is a blue button labeled "Continue" with a hand cursor icon pointing to it.

1. Click "Send verification code" button.



A screenshot of a mobile application interface for email verification. At the top left, there is a back arrow and the word "Cancel". Below this are the same three logos as in the previous screenshot. The main text reads "Verification is necessary. Please enter your email address and click the Send button." Below the text is a text input field containing a blurred email address followed by "@yahoo.com". At the bottom, there are two blue buttons: "Send verification code" (with a hand cursor icon pointing to it) and "Continue".

2. Open the email sent and copy or make note of the code.

3. Enter the code in the “Verification code” box and click “Verify code.”

< Cancel

Verification code has been sent to your inbox. Please copy it to the input box below.

Email Address

_____@yahoo.com

Verification code

487990

Verify code Send new code

Continue

4. After the code is verified, click “Continue.”

< Cancel

E-mail address verified. You can now continue.

Email Address

_____@yahoo.com

Continue