## Governing Body and QAPI Requirements

A Brief Review of the CMS Quality Assessment and Performance Improvement (QAPI) Program



Centers for Medicare & Medicaid Services (CMS): Hospitals are required to be in compliance with Federal CMS requirements set forth in the Conditions of Participation (CoP) in order to receive Medicare/Medicaid payment.

Quality Assessment and Performance Improvement (QAPI): CoP that requires hospitals to develop, implement, and maintain an effective, ongoing, hospital-wide, data-driven quality assessment and performance improvement program for services provided directly and under contract/agreement in an effort to deliver safe, quality patient care and prevent adverse events and patient harm.





**Governing Body**: An individual or group of individuals legally responsible and accountable for the operational conduct of the hospital.



Functions and responsibilities include:

- Ensure safe, quality patient care
  - Provided directly or under contracts
- Hospital plan and budget
- Compliance with all CMS Conditions of Participation (CoP)
- Active engagement in oversight and review of QAPI program
- Compliance with state or other government agency







The Governing Body must have ongoing commitment to:

- Create safe systems of care
- Receive reports from senior leadership on:
  - Program objectives
  - Plans
  - Personnel
  - Budget
  - QAPI activities

- Establish a culture of safety and quality
- Define importance of QAPI activities throughout the institution



From the CMS Code of Federal Regulations: January 24, 2003



"In addition to its focus on the importance of a sustainable QAPI program to promote patient safety and reduce harm, the updated QAPI CoP interpretive guidance emphasizes the integral role hospital leadership plays in advancing a sustained program for improvement throughout the hospital. A component of the successful execution of a hospital QAPI program requires engagement by the hospital's governing body. Leadership oversight in the development and ongoing planning of a hospital's QAPI activities is an essential component. This includes ensuring that clear expectations for safety are established and communicated hospital-wide."



From the CMS Code of Federal Regulations: QSO-23-09- Hospital. March 9, 2023

## Core Elements of a Quality Assessment and Performance Improvement (QAPI) Program

Ongoing, hospital-wide, data-driven QAPI program

Reflect complexity of the hospital's organization & services

QAPI

Involve all hospital departments and services (including contract or arrangement)

Focus on indicators related to improving health outcomes & prevention & reduction of medical errors



## Key Role of the Governing Body

Governing Body must be actively engaged in the oversight & periodic review of the QAPI program

QAPI plan is developed, implemented & maintained

Annual projects based on complexity & scope of services

Frequency & detail of data collection

of implemented improvement actions

High-risk, high-volume, or problemprone areas

Documenting & evidence of active engagement



# Thank You

